

**13 September 2023**

<b>Subject:</b>	Right Care Right Person
<b>Presenting Officer and Organisation</b>	Chief Superintendent Kim Madill West Midlands Police
<b>Purpose of Report</b>	Information

## **1 Recommendations**

To consider and note the Right care, Right Person approach.

Right Care, Right Person (RCRP) is a national approach agreed between the Home Office and Health partners to ensure that the right person and agency, with the right skills, training, and experience responds to calls relating to mental health or other concerns for welfare.

Our local analysis shows that West Midlands Police (WMP) currently receive and respond to thousands of calls each year, which include non-crime incidents such as concerns about someone's welfare, vulnerabilities or mental health, when the police are not always the best agency to support the person in need.

The purpose of this document is to share the details of the national approach with local partners to support the journey towards implementation.

## **2 Links to the following Board Priorities**

<b>Priority 2</b>	<b>We will help keep people safe and support communities</b>
<b>Priority 3</b>	<b>We will work together to join up services</b>
<b>Priority 4</b>	<b>We will work closely with local people, partners and providers of services</b>

## 4 Context and Key Issues

WMP are working towards implementing the Right Care, Right Person model and recommend a joint approach with key local partners to introduce the model and consider the impacts, opportunities and risks to ensure we are aligned and can collectively deliver the best public service to our communities.

Right Care, Right Person is about getting the right resources to a vulnerable person in need. This includes some Mental Health calls, other health-related requests, missing persons reports, walk out of healthcare facilities and concern for safety calls.

It is important people are seen by the right healthcare professional to get the appropriate assessment or treatment in the right environment.

Pointing vulnerable persons in need to the right service with the appropriate resources and training to help, not only ensures they are seen by the right person who can deliver the right care, but ensures that police resources are able to deliver on the policing purpose – that of preventing and investigation of Crime, Keeping the Kings Peace and using our Common Law Policing Powers. The responsibility on policing in relation to the *European Convention on Human Rights Article 2 Right to Life* and *Article 3 Real and Immediate Risk of a person being subject to serious harm or other inhuman treatment* also remains.

RCRP is a national initiative following the successful implementation of the model in Humberside Police in 2020. It involves the police, local authorities, mental health providers, acute hospital trusts, ICBs, third sector charities and organisations and ambulance trusts whose aim is to ensure those in mental health crisis or other vulnerabilities are directed to the right person/agency that can assist them.

More details can be found in this link [National Partnership Agreement: Right Care, Right Person - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/national-partnership-agreement-right-care-right-person)

## 5 Engagement

WMP are currently briefing Health and Wellbeing Boards in more detail and are engaging with ICBs across the region to develop a joint plan to allow the region to implement the Right Care, Right Person model.

## 6 Implications

<b>Resources:</b>	Policing will be able to concentrate on core principles of Preventing and Detecting Crime, Keeping the Kings Peace and Protecting Life and Property
<b>Legal and Governance:</b>	Legal advice has been provided by Kings Council to WMP and Nationally to inform the agreement signed via the Government.
<b>Risk:</b>	Approach will ensure that the most vulnerable are afforded the right care and treatment through the most appropriate agency. Requires joint service level agreements to ensure vulnerable people in communities are not impacted.
<b>Equality:</b>	Address potential inequalities for vulnerable people. Equality Impact Assessment from a policing perspective assesses this will have a positive impact on trust and confidence as it has the opposite impact when police attend when they have no role.
<b>Health and Wellbeing:</b>	Widen the network of resource network for vulnerable people to ensure appropriate care through the appropriate agency, which could influence individual and community health outcomes
<b>Social Value:</b>	Greater support to most vulnerable in our communities, move away from potential criminalisation of the most vulnerable
<b>Climate Change:</b>	N/A
<b>Corporate Parenting:</b>	N/A

## 6 Appendices

[Right Care Right Person – Humberside Police | College of Policing](#)

## 7. Background Papers



Right Care Right  
Person SW HWB 18.9.